

Think Like a Case Manager

Scenario

Emergency services are called to Residence when a resident discloses to an RA that their roommate is behaving erratically and expressing thoughts of suicide following a night of heavy drinking. The 20-year old male international student, enrolled in Semester 2 of the Computer Systems Technology program, spends four days in hospital and is discharged with a diagnosis of substance-induced psychotic episode, adjustment disorder, and alcohol abuse.

Small Group Discussion

Assume the role of a postsecondary case manager. Develop a support plan for the student in the scenario. Things to consider:

- What are the issues that need to be addressed?
- Which existing institutional or departmental policies at your school might apply in this case?
- Who needs to be involved in the support plan for this student?
- What campus resources available at your school could be built into this student's support plan?
- What community resources would be appropriate for this student?