

Identifying and Responding to Students in Distress: A guide for faculty and staff

Story Arts Centre

Crisis Intervention

If you have a student experiencing thoughts of suicide or death, who is incoherent or cannot be calmed, or who is exhibiting other concerning behaviour that requires immediate attention, there are campus and community resources available to help.

For Crisis Situations Arising During Business Hours Which Require Urgent Attention:

During business hours, assistance is available through the Counselling Centre and Campus Security

- Contact the Office Assistant at Ext 8664. If the Office Assistant is unavailable, contact the Administrative Assistant at Progress Campus at Ext 2627
- If you have any concerns for the student's safety, contact Campus Security at Ext 2020 or 416-439-4357 for immediate assistance

For Crisis Situations Arising After Hours Which Require Urgent Attention:

- Contact Campus Security at Ext 2020 or 416-439-4357 for immediate assistance

For Situations Occurring Off-Site Which Require Urgent Attention:

Campus and community resources are available 24/7 for students in crisis who require urgent attention

Campus	Community
Campus Security Ext 2020 or 416-439-4357	(Scarborough, East York) Scarborough Hospital Mobile Crisis Team 416-495-2891

In an Emergency:

Life threatening situations such as a suicide attempt in progress, alcohol intoxication/poisoning, drug overdose or situations where there is a concern for the immediate safety of the student or others should be treated as a mental health emergency. Contact Emergency Services **and** Campus Security immediately.

1. Contact Emergency Services by dialing 911
2. Contact Campus Security at Ext 2020 or 416-439-4357

Contacts - Story Arts Centre

Campus Security Emergency Helpline (24 hours a day, 7 days a week) 416-439-4357 or Ext 2020

Tashana Billey, Office Assistant (Monday – Thursday) Ext 8664

Svetlana Lilova, Counsellor (Mondays, Tuesdays and Fridays) Ext 8648

Sandra Lanigan, Disability Counsellor (Mondays, Wednesdays and Fridays) Ext 8665

Good2Talk Post Secondary Student Helpline: 1-866-925-5454