

Who to Call – Progress Campus

		Emergency	Crisis	Other Situations Requiring Attention			
		<ul style="list-style-type: none"> Life threatening Imminent safety risk to self or others 	<ul style="list-style-type: none"> Urgent Not life threatening No imminent safety risk to self or others 	<ul style="list-style-type: none"> Concerning Not life threatening No imminent safety risk to self or others 			
		Situation	Situation	Situation	Situation	Situation	
		<ul style="list-style-type: none"> Assault or injury Threat of violence or injury Suicide attempt Potential drug overdose Potential alcohol poisoning 	<ul style="list-style-type: none"> Thoughts of suicide Thoughts of death Incoherent or unintelligible Cannot be calmed 	<ul style="list-style-type: none"> Marked change in mood or behaviour Social or academic withdrawal Difficulty with concentration Difficulty communicating Deterioration in physical health, appearance or hygiene 	<ul style="list-style-type: none"> Harassment Bullying Discrimination 	<ul style="list-style-type: none"> Serious academic concerns In danger of failing Considering withdrawal 	
		Situation	Situation	Situation	Situation	Situation	
		<ul style="list-style-type: none"> Academic accommodation required Serious academic concerns due to known or suspected disability 					
Business Hours	Action	911 and Campus Security Ext. 2020	Counselling Centre Ext. 2627 or Campus Security Ext. 2020	Counselling Centre Ext. 2627	Student Relations Office Ext. 2499 and Campus Security Ext. 5240 and/or Counselling Centre Ext. 2627	Academic Advisor Learning Centre Ext. 5430	Centre for Students with Disabilities Ext. 2627
	After Hours	911 and Campus Security Ext. 2020	Campus Security Ext. 2020 or Scarborough Hospital Mobile Crisis Program 416-495-2891	Contact the Counselling Centre next business day during business hours Ext. 2627	Campus Security Ext. 5240		

Consult with the **Counselling Centre (Ext. 2627)** or the **Student Relations Office (Ext. 2499)** if you are unsure of how to proceed.

Identifying and Responding to Students in Distress

See where experience takes you.

Who to Call – Story Arts Centre

		Emergency	Crisis	Other Situations Requiring Attention			
		<ul style="list-style-type: none"> Life threatening Imminent safety risk to self or others 	<ul style="list-style-type: none"> Urgent Not life threatening No imminent safety risk to self or others 	<ul style="list-style-type: none"> Concerning Not life threatening No imminent safety risk to self or others 			
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		Situation	Situation	Situation	Situation	Situation	
		<ul style="list-style-type: none"> Academic accommodation required Serious academic concerns due to known or suspected disability 					
Business Hours	Action	911 and Campus Security Ext. 2020	Action Counselling Centre Ext. 8664/2627 or Campus Security Ext. 2020	Action Counselling Centre Ext. 8664/2627	Action Student Relations Office Ext. 2499 and Campus Security Ext. 5240 and/or Counselling Centre Ext. 8664/2627	Action Academic Advisor Learning Centre Ext. 8020	Action Centre for Students with Disabilities Ext. 8664
	Action	911 and Campus Security Ext. 2020	Campus Security Ext. 2020 or Scarborough Hospital Mobile Crisis Program 416-495-2891	Contact the Counselling Centre next business day during business hours Ext. 8664/2627	Campus Security Ext. 5240		

Consult with the **Counselling Centre (Ext. 8664/2627)** or the **Student Relations Office (Ext. 2499)** if you are unsure of how to proceed.

Who to Call – Morningside Campus

		Emergency	Crisis	Other Situations Requiring Attention		
		<ul style="list-style-type: none"> Life threatening Imminent safety risk to self or others 	<ul style="list-style-type: none"> Urgent Not life threatening No imminent safety risk to self or others 	<ul style="list-style-type: none"> Concerning Not life threatening No imminent safety risk to self or others 		
		Situation	Situation	Situation	Situation	Situation
		<ul style="list-style-type: none"> Assault or injury Threat of violence or injury Suicide attempt Potential drug overdose Potential alcohol poisoning 	<ul style="list-style-type: none"> Thoughts of suicide Thoughts of death Incoherent or unintelligible Cannot be calmed 	<ul style="list-style-type: none"> Marked change in mood or behaviour Social or academic withdrawal Difficulty with concentration Difficulty communicating Deterioration in physical health, appearance or hygiene 	<ul style="list-style-type: none"> Harassment Bullying Discrimination 	<ul style="list-style-type: none"> Serious academic concerns In danger of failing Considering withdrawal
		▼	▼	▼	▼	▼
Business Hours	Action	911 and Campus Security Ext. 2020	Counselling Centre Ext. 8025 or Campus Security Ext. 2020	Counselling Centre Ext. 8025	Student Relations Office Ext. 2499 and Campus Security Ext 5240 and/or Counselling Centre Ext. 8025	Academic Advisor Learning Centre Ext. 8600
After Hours	911 and Campus Security Ext. 2020	Campus Security Ext. 2020 or Scarborough Hospital Mobile Crisis Program 416-495-2891	Contact the Counselling Centre next business day during business hours Ext. 8025	Campus Security Ext. 5240		

Consult with the **Counselling Centre (Ext. 2627)** or the **Student Relations Office (Ext. 2499)** if you are unsure of how to proceed.

Identifying and Responding to Students in Distress

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Who to Call – Ashtonbee Campus

		Emergency	Crisis	Other Situations Requiring Attention			
		<ul style="list-style-type: none"> Life threatening Imminent safety risk to self or others 	<ul style="list-style-type: none"> Urgent Not life threatening No imminent safety risk to self or others 	<ul style="list-style-type: none"> Concerning Not life threatening No imminent safety risk to self or others 			
		Situation	Situation	Situation	Situation	Situation	
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		Situation	Situation	Situation	Situation	Situation	
		<ul style="list-style-type: none"> Academic accommodation required Serious academic concerns due to known or suspected disability 					
Business Hours	Action	911 and Campus Security Ext. 2020	Action Counselling Centre Ext. 7252 or Campus Security Ext. 2020	Action Counselling Centre Ext. 7252	Action Student Relations Office Ext. 2499 and Campus Security Ext. 5240 and/or Counselling Centre Ext. 7252	Action Academic Advisor Learning Centre Ext. 7230	Action Centre for Students with Disabilities Ext. 7252
	After Hours	911 and Campus Security Ext. 2020	Campus Security Ext. 2020 or Scarborough Hospital Mobile Crisis Program 416-495-2891	Contact the Counselling Centre next business day during business hours Ext. 7252	Campus Security Ext. 5240		

Consult with the **Counselling Centre (Ext. 7252)** or the **Student Relations Office (Ext. 2499)** if you are unsure of how to proceed.