

**Pathways to Care
Consultation Interview Questions**

Staff Name:

Role/Job Title:

Education/Professional Designation:

Tell me about your job. What do you do here at the college?

How many students do you see in a typical day/week/semester/year?

Which students typically access your service?

How do students usually access your service? (referral pathways)

What do you see as the challenges for students with mental health issues in post-secondary education?

Do students with mental health issues typically access your service?

What do you see as the barriers to service utilization by students with mental health issues? (i.e. If students with mental health issues are not accessing your service, why not?)

How does your service support students with more complex needs? (care coordination, internal/external collaboration, referral pathways)

With which external service providers do you typically link students?

How accessible are these external services?

Which services do you partner with regularly?

What challenges do you face in supporting students with mental health issues?

What would help you to better help students with mental health issues?

What do you feel your service and/or the college does well with respect to mental health and health promotion?

What would you like to see change?

What is the single most important change or improvement we could make that would better support students with mental health issues at this college?

What is the single most important change or improvement we could make that would improve the mental wellbeing of students at this college?

If you had a family member or friend attending this college, would you recommend your service to them?