**Lambton College - Evaluating counselling service delivery model**

*Please provide a high-level summary of your project*

We worked with our Evaluation Champion to develop a rationale for evaluation and take steps to create an evaluation culture.

*What were your goals in this project?*

Create an evaluation framework, get buy-in, gather baseline statistics for the College

*What obstacles did you encounter, if any, in the course of this project?*

Employee buy-in (data = criticism of my performance), who will do the work ongoing as part of their regular job

*What were some of your key learning outcomes from this project?*

How to evaluate, how to justify evaluation

*Did you meet your goals for this project? If not, why?*

Yes we did! We have a framework, report and language.